

**2020 LBCIO Survey of Higher Education  
CIOs on the impact of the global Covid19  
pandemic**

**March 2020  
Part 1**

**LBCIO Survey of  
Chief Information Officers in Higher Ed**



Leadership Board for CIO's

**Dr. Michael Zastrocky  
Executive Director of LBCIO**



Leadership Board for CIO's

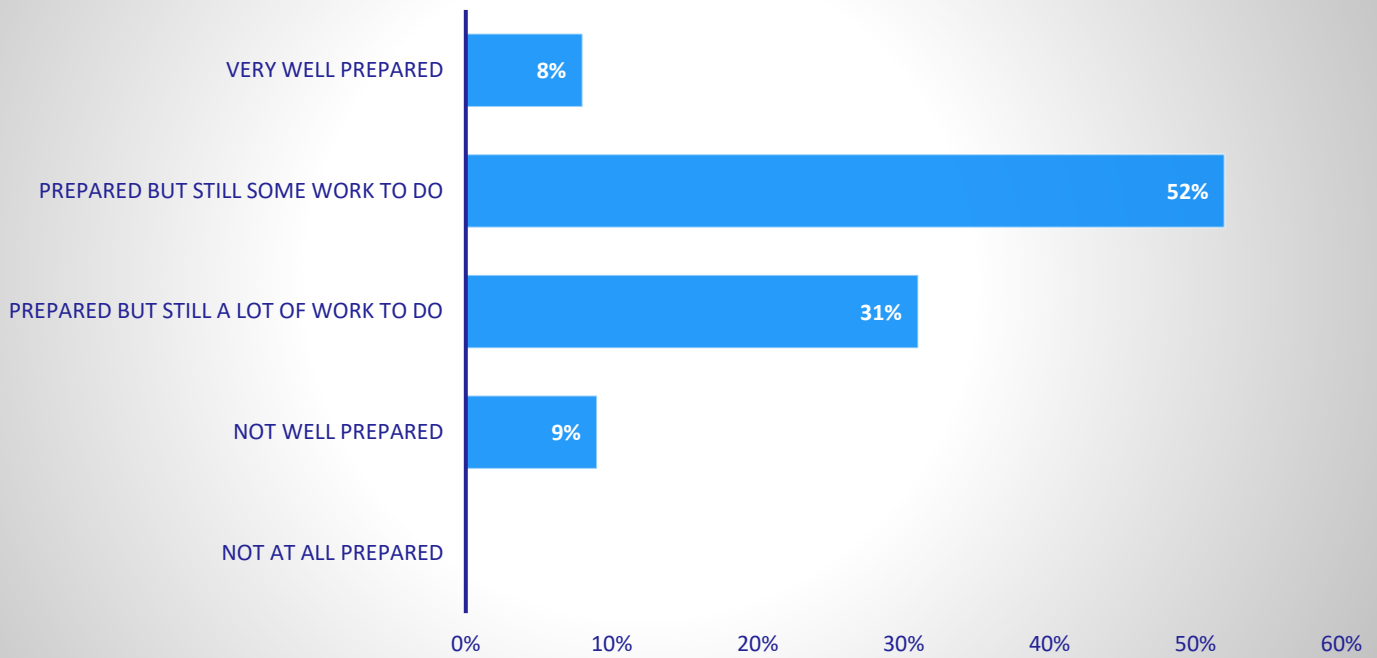
The Leadership Board for CIOs in Higher Education (LBCIO) decided to replace the annual global CIO survey outlining major IT activities and planning for IT on college and university campuses with several short surveys dealing with the global pandemic and how higher education institutions are handling the Covid19 crisis and orders to close campuses. We wanted an early picture of what CIOs are doing and think about the crisis and what actions are important to them and their institutions in the early stages of the pandemic.

This report is a quick view of the results from the LBCIO Survey of Higher Education CIOs on the impact of the global Covid19 Pandemic. The survey was sent out March 23, 2020 and closed the evening of March 31, 2020. The questions and the charts and graphs are a compilation of the results from the survey gathered on April 1-2, 2020. CIOs from North America, Europe, Australasia and South Africa participated in the survey. We will follow up with another short survey in June 2020 and in September 2020 to see how attitudes and plans may have changed as time passes and hopefully as the crisis begins to wane. This first report will provide the summaries of results in graph/chart form with the question at the top of each chart.

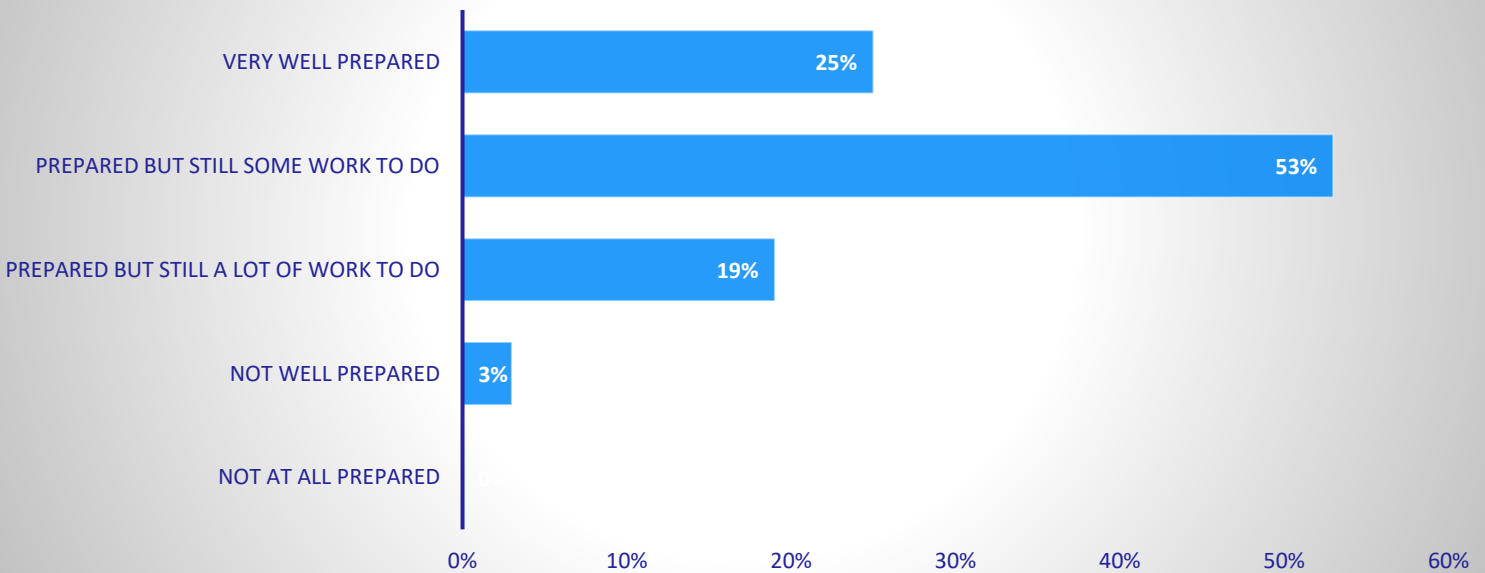
As with all LBCIO surveys, all information provided is used for research purposes only. None of the personal responses will be identified with the CIO's name or institution's name. We thank all the CIO's who took time out during their busy schedule to complete the short survey.

Dr. Michael Zastrocky  
Executive Director  
LBCIO

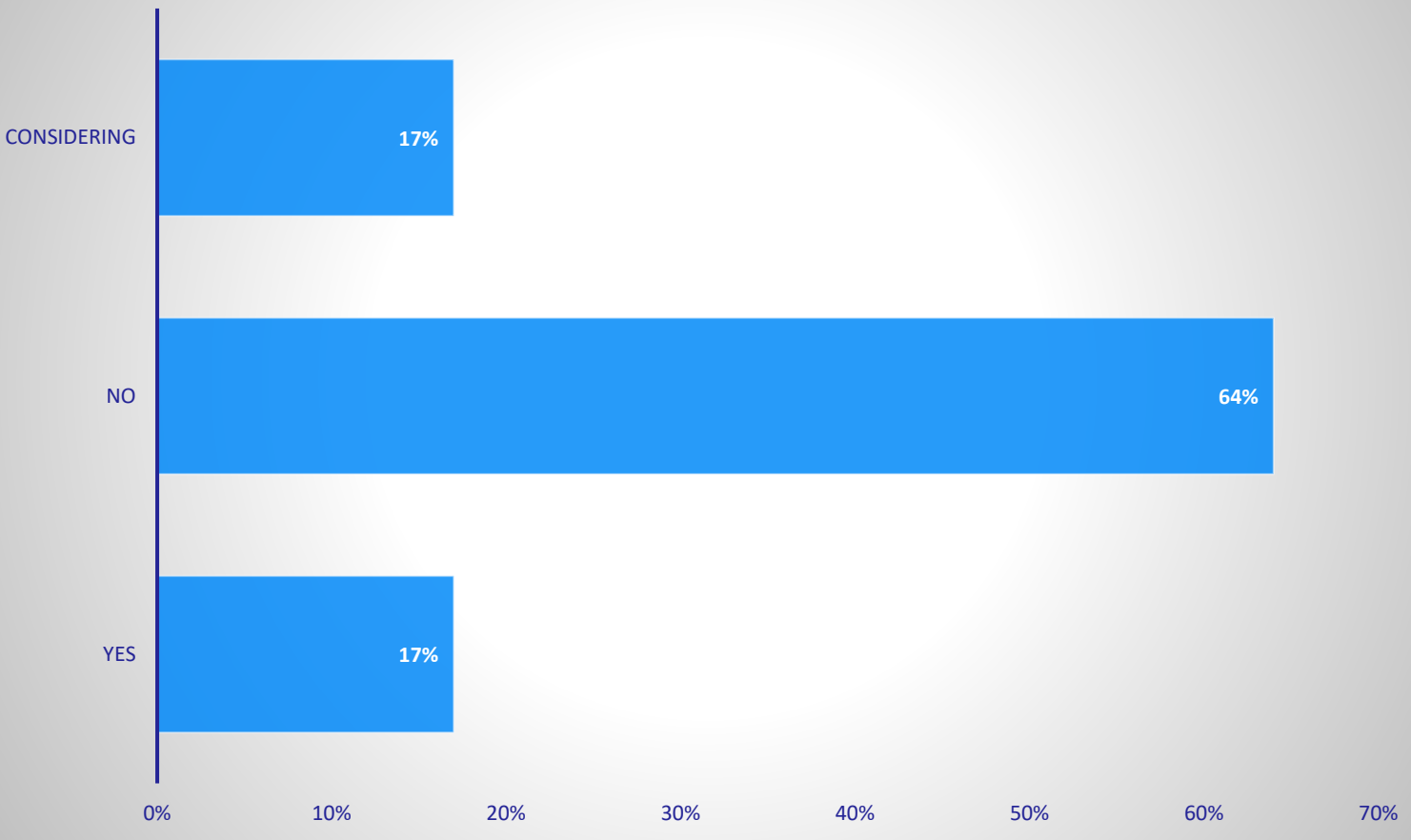
## How well prepared is your institution for the current COVID-19 pandemic?



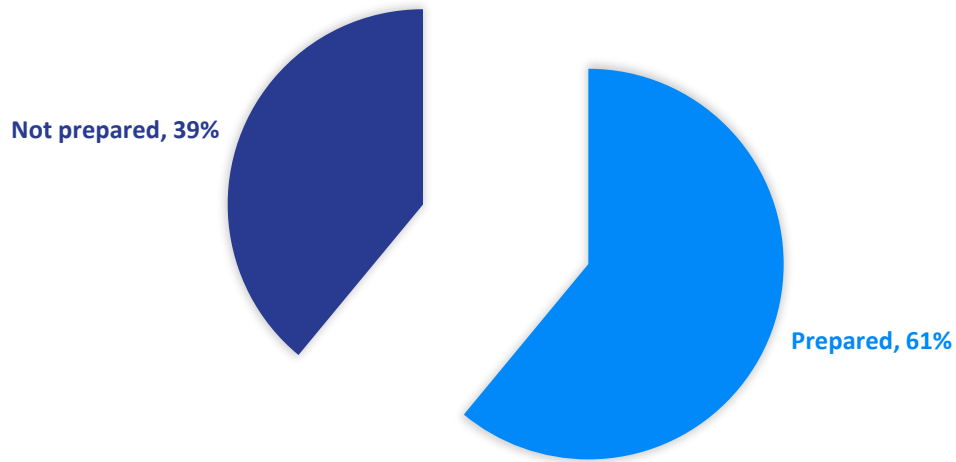
## How well prepared is your IT organization for the current COVID-19 pandemic?



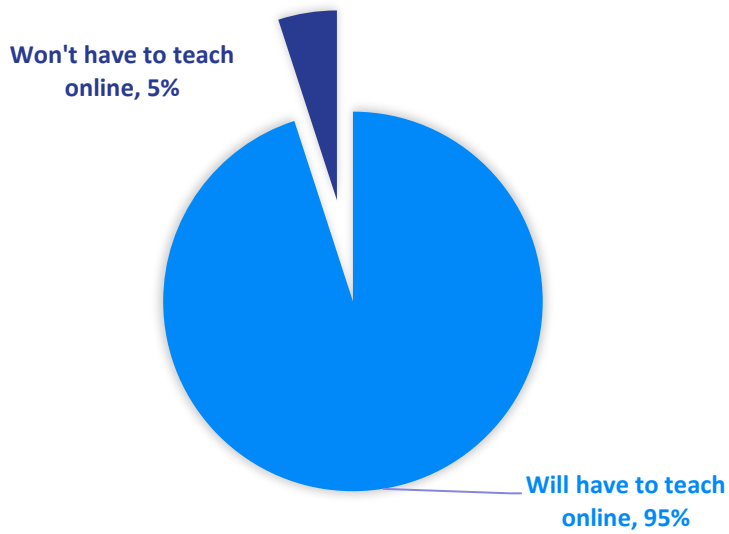
## Has your institution increased your IT budget because of the pandemic?



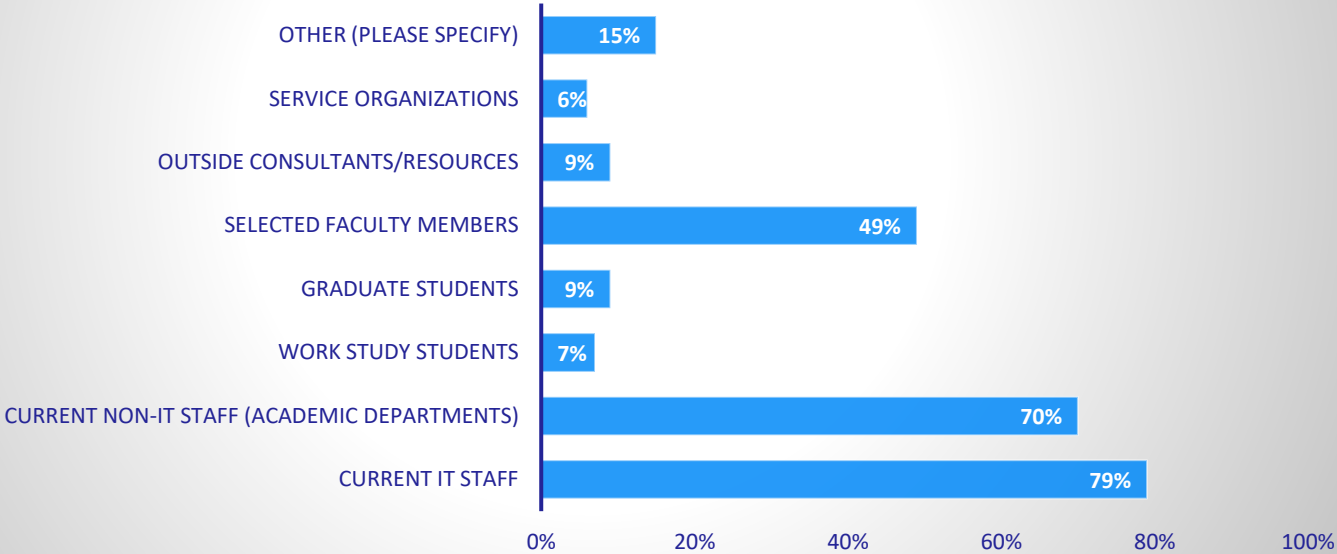
**WHAT PERCENTAGE OF FACULTY AS OF MARCH, 2020 ARE PREPARED AND TRAINED TO TEACH ONLINE?**



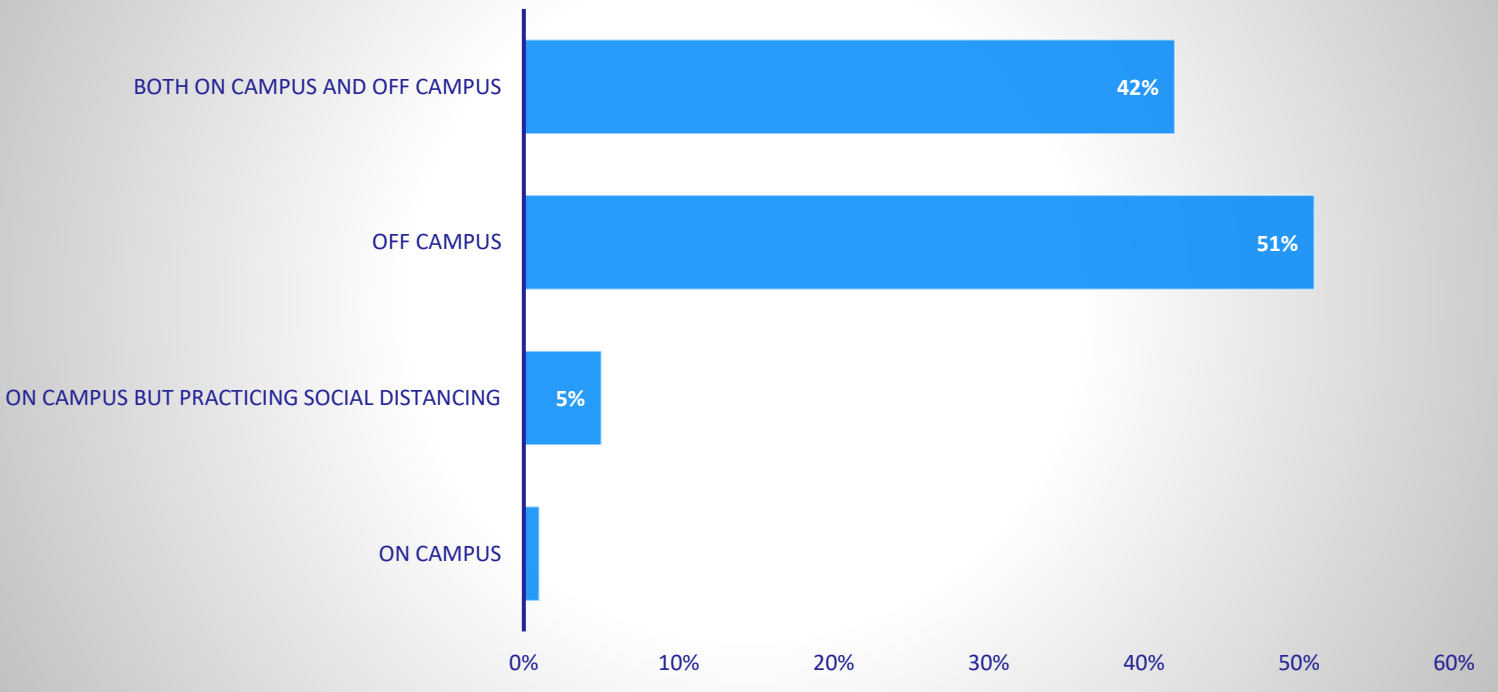
**WHAT PERCENTAGE OF ALL FACULTY BY APRIL 15, 2020 WILL HAVE TO TEACH ONLINE?**



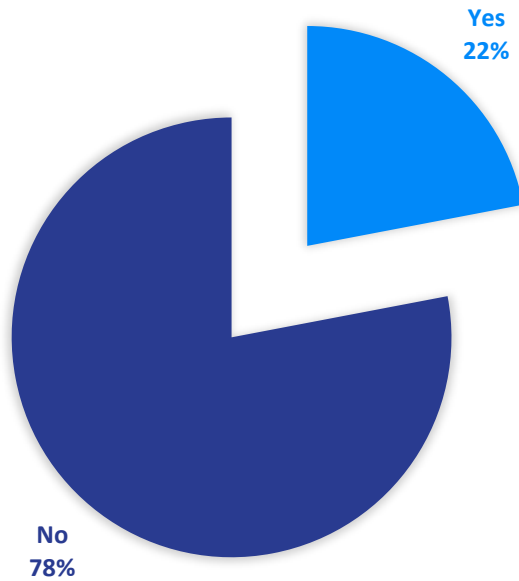
### Who will perform the training for faculty who need to learn how to use online teaching tools and network resources (Check all that apply)?



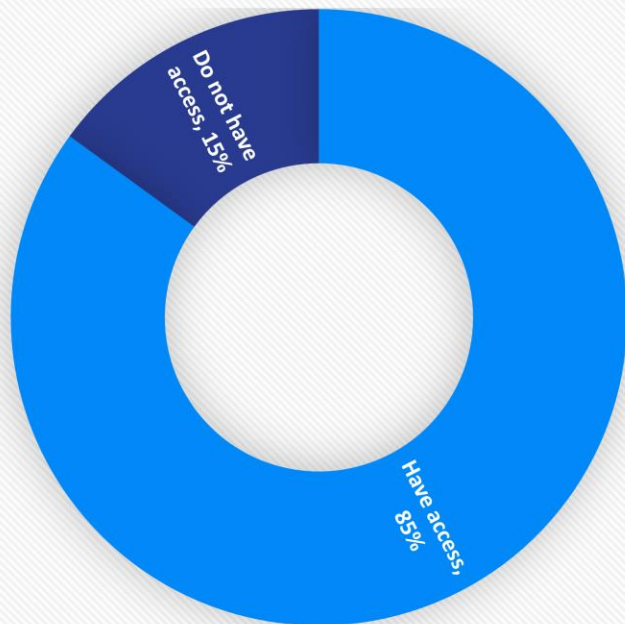
### Is your support staff/help desk working on or off campus?



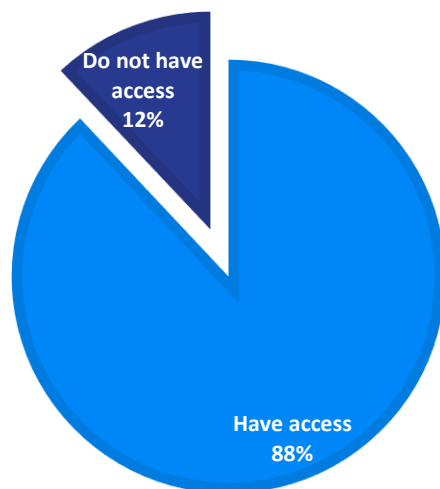
### IS YOUR LIBRARY REMAINING PHYSICALLY OPEN TO PROVIDE ACCESS TO WIRELESS AND/OR ACADEMIC RESOURCES?



What percentage of your students do not currently (as of March 2020) have access to internet at home?

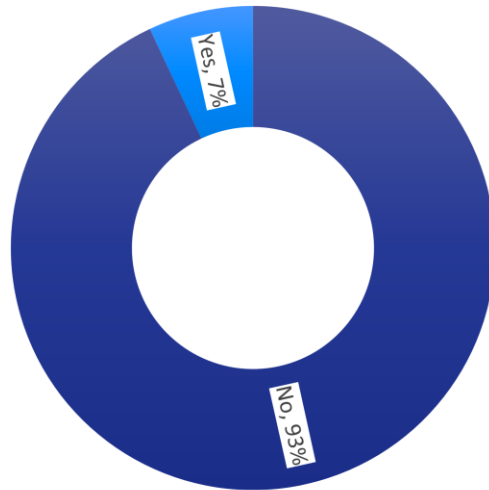


WHAT PERCENTAGE OF YOUR STUDENTS DO NOT HAVE ACCESS TO A COMPUTING DEVICE (PC/NOTEBOOK/TABLET/SMARTPHONE) AT HOME?

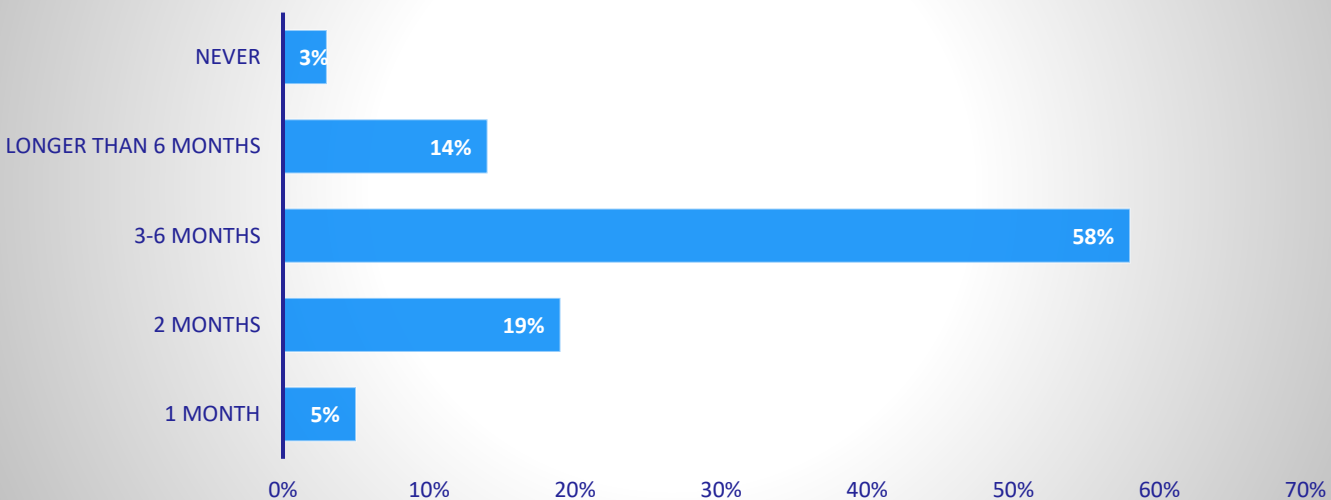




## Has your institution laid off any staff in any areas because of the COVID-19 crisis?



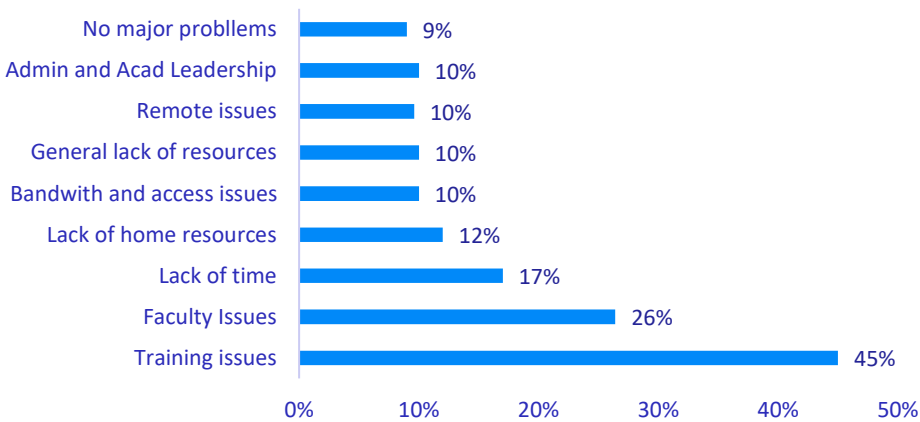
## When do you expect your institution to get back to pre-pandemic work and behavior?



# What has been your greatest barrier/obstacle to getting everyone online as of today?

work internet access change instruction lack equipment access Learning  
staff internet use tools training support faculty  
training faculty online teaching students need home move  
time limited courses familiar remote

## What has been your greatest obstacle/barrier to getting everyone online today?



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CIO, Marshall University

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CIO, Adelphi University

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CIO, Trinity University

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Senior VP and CIO, Bowdoin College

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CIO Emeritus, Tennessee Tech

Brian Cohen  
Vice Chancellor for Technology and University CIO  
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Associate VP and CIO, Cedarville University

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VP/CIO, Kentucky Community & Technical College System

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If you would like more information about the survey or The Leadership Board for CIOs in Higher Education or would like to become a member of LBCIO, please contact —

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